



EU GPP-Award

Winner 2016: **Bundesbeschaffung GmbH (BBG),
Vienna, Austria**

Video interpretation service

The Federal Procurement Agency (BBG) participates in the EU-Project GPP2020. By doing so, BBG carried out 11 tenders that had a significant impact on the environment. The tender on video translation was amongst the tenders implemented in the course of the project. Within up to 2 minutes, the staff of hospitals, police, legal authorities etc. can contact via internet an interpreter. The service works with different kind of hardware like desktop computers, notebooks, tablet-computers or smartphones. The service requires a special software for video interpreting and a network of several hundred interpreters.

The BBG constantly cooperates with public bodies such as cities, ministries, universities and hospitals. They launch tenders for them, thus the customers are always involved during the tender process. All Austrian public bodies can buy video interpretation services via the BBG's framework contract which will be from December 2015 until December 2020 (60 months).

The tender of the video interpreting service did not include specific environmental criteria. However, the service video interpreting itself is assessed environmental friendly. The video interpreting does not require any travelling expenditures by the interpreters like in the case of conventional interpreting, where the interpreter has to be physically present.